

Shannon M. Oltmann, Ph.D.

Education

- Ph.D. Indiana University, 2012
Information Science
(Doctoral minor: Political Science)
- M.I.S. Indiana University, 2007
Information Science
- B.A. DePauw University, 2000 (*magna cum laude*)
English Composition

Employment

- 2018-present
Associate Professor, School of Information Science, University of Kentucky, Lexington KY
- 2012-2018
Assistant Professor, School of Information Science, University of Kentucky, Lexington, KY
- 2011-2012
Online Content Developer, Option Six, Bloomington, IN
- 2009-2012
Adjunct Instructor, School of Library & Information Science, Indiana University,
Bloomington, IN
- 2002-2004
Career Center Director, Career Concepts Executive Options, Oklahoma City, OK

Grants/Fellowships

- 2019-2021: **\$54,901**. Institute of Museum & Library Services. National Leadership Grant # LG-12-19-0051-19. *Internet filtering, digital literacy, and information poverty: Intersections and challenges*. Principal investigator.
- 2015-2016: **\$1,500**. Faculty Fellows (Cohort #3). *Presentation U!* at University of Kentucky. Fellowship to redesign course to include multimodal communication. Co-principal investigator (with Dr. Melissa Adler).
- 2014: **\$2,500**. American Library Association. Annual Diversity Research Grant. Title: *In-depth investigation of LGBT collections in school media centers*. Principal investigator.
- 2013: **\$7,000**. University of Kentucky. Summer Faculty Research Fellowship. Title: *Investigating the frequency of dual use research across multiple scientific disciplines*. Principal investigator.

Publications

Refereed Articles: Published/In press

- Barriage, S. Kitzie, V., Floegel, D., & **Oltmann, S.M.** (accepted). Public library staff perceptions of and experiences with drag queen storytimes. *Children and Libraries*.
- von Wiegen, L., & **Oltmann, S.M.** (2020). A different democratic divide: How the current U.S. online court record system exacerbates inequality. *Law Library Journal*.
- Oltmann, S.M.**, Cooper, T., & Proferes, N. (2020). How Twitter's affordances empower dissent and information dissemination: An exploratory study of the rogue and alt government agency Twitter accounts. *Government Information Quarterly*, 37(3).
- Oltmann, S.M.**, & Reynolds, S.D. (2020). When libraries aren't challenged: Librarians discuss a lack of patron challenges to their collections. *Journal of Research on Libraries & Young Adults*, 11(2). Available at: http://www.yalsa.ala.org/jrly/wp-content/uploads/2020/04/LibrariesArentChallenged_Oltmann_FINAL.pdf
- Oltmann, S.M.** (2019). Important factors in Midwestern public librarians' views on intellectual freedom and collection development (Part II). *Library Quarterly*, 89(2), 156-172.
- Oltmann, S.M.** (2019). Important factors in Midwestern public librarians' views on intellectual freedom and collection development (Part I). *Library Quarterly*, 89(1), 2-15.
- Knox, E.J.M., & **Oltmann, S.M.** (2018). Social responsibility, censorship, and the ALA: The 2015 Banned Books Week controversy. *Library Quarterly*, 88(1), 5-22.
- Oltmann, S.M.** (2018). Ethics, values, and intellectual freedom in school libraries. *School Libraries Worldwide*, 24(1), 71-86.
- Peterson, C., **Oltmann, S.M.**, & Knox, E.J.M. (2017). The inconsistent work of web filters: Mapping information access in Alabama public schools and libraries. *International Journal of Communication*, 11, 4583-4609.
- Oltmann, S.M.** (2017). Intellectual freedom in academic libraries: Surveying deans about its significance. *College and Research Libraries*, 78(6), 741-760.
- Oltmann, S.M.**, Peterson, C., & Knox, E.J.M. (2017). Analyzing challenges to library materials: An incomplete picture. *Public Library Quarterly*, 36(4), 274-292.
- Oltmann, S.M.** (2016). The paradox of shock: Artists' experience of censorship. *Journal of Information Ethics*, 25(2), 59-76.
- Oltmann, S.M.** (2016). "For all the people": Public library directors interpret intellectual freedom. *Library Quarterly*, 86(3), 290-312.
- Oltmann, S.M.** (2016). Qualitative interviews: A methodological discussion of the interviewer and respondent context. *Forum Qualitative Social Research*, 17(2). Available at: <http://www.qualitative-research.net/index.php/fqs/article/view/2551>
- Oltmann, S.M.** (2016). Public librarians' views on collection development and censorship. *Collection Management*, 41(1), 23-44.
- Oltmann, S.M.** (2016). Intellectual freedom and freedom of speech: Three theoretical perspectives. *Library Quarterly*, 86(2), 153-171.
- Oltmann, S.M.** (2016). "They kind of rely on the library": School librarians serving LGBT students. *Journal of Research on Libraries and Young Adults*, 7(1). Available at: http://www.yalsa.ala.org/jrly/wp-content/uploads/2016/03/Oltmann_They-Kind-of-Rely-on-the-Library.pdf

- Oltmann, S.M.**, Knox, E.J.M., Peterson, C., & Musgrave, S. (2015). Using open records laws to conduct research. *Library & Information Science Research*, 37(4), 323-328.
- Oltmann, S.M.** (2015). Dual use beyond the life sciences: An LIS perspective. *Library & Information Science Research*, 37(3), 176-188.
- Oltmann, S.M.** (2015). Variables related to school media center LGBT collections. *Libri*, 65(1), 25-33.
- Oltmann, S.M.** (2015). Dual use research: Investigation across multiple science disciplines. *Science & Engineering Ethics*, 21(2), 327-341.
- Oltmann, S.M.** (2015). Data, censorship, and politics: Analyzing the restricted flow of information in federal scientific policy development. *Journal of the Association for Information Science and Technology*, 66(1), 144-161.
- Shachaf, P., **Oltmann, S.M.**, & Horowitz, S. (2008). E-quality in virtual reference services: Evaluation of service equality. *Journal of the American Society for Information Science and Technology*, 59(4), 535-550.

Books

- Oltmann, S.M.** (2019). *Practicing intellectual freedom in libraries*. Santa Barbara, CA: Libraries Unlimited.

Book Chapters

- DiGiacomo, D., **Oltmann, S.M.**, & Hall, C. (accepted). Libraries of, by, and for the people: Reimagining strategies to enhance the democratic culture within LIS spaces and programming. In *Libraries and the Global Retreat of Democracy: Confronting Polarization, Misinformation, and Suppression*.
- Knox, E.J.M., **Oltmann, S.M.**, & Peterson, C. (2020). Designing research based on FOI requests. In *Freedom of information and social science research design* (Kevin Walby, Ed.) Oxford: Oxford University Press.
- Oltmann, S.M.** (2018). Misinformation and intellectual freedom: Does fake news have a place in libraries? (pp. 66-76). In *Information literacy and libraries in the age of fake news* (Denise Agosto, Ed.). Santa Barbara, CA: Libraries Unlimited.

Works in Progress (Submitted Articles)

- Oltmann, S.M.** (Under review). The ethos of encryption: Examining the motivations of frequent encryption users.

Non-refereed Journal Articles

- Oltmann, S.M.** (2018). How should libraries respond to #MeToo? *American Libraries*, 49(6), 81.
- Oltmann, S.M.** (2017). Creating space at the table: Intellectual freedom can bolster diverse voices. *Library Quarterly*, 87(4), 410-418. [Note: Invited contribution for special issue; not peer-reviewed]

- Harper, L.M., & **Oltmann, S.M.** (2017). Big data's impact on privacy for librarians and information professionals. *Bulletin of the Association for Information Science and Technology*, 43(4), 19-23.
- Oltmann, S.M.** (2014). Encryption and incrimination: The unclear legal and policy status of encrypted hard drives. *Bulletin of the Association for Information Science and Technology*, 40(2), 22-26.

Presentations

Refereed Conference Papers

- Barriage, S., Kitzie, V., Floegel, D., & **Oltmann, S.M.** (2021, April). Public library staff perceptions of stakeholder support for drag queen storytimes. Paper to be presented at the Libraries in the Digital Age Conference, Dubrovnik, Croatia.
- Floegel, D., Barriage, S., Kitzie, V.L., & **Oltmann, S.M.** (2020). *Values, risks, and power influencing librarians' decisions to host drag queen storytime*. Annual Meeting of the Association for Information Science and Technology (Conference moved online).
- Oltmann, S.M.**, Barriage, S., Greyson, D., & Vaugh, M. (2020). *How to undertake ideologically contentious research: Leaning on reflexivity and positionality to address uncomfortable disjunctures in information research*. Annual Meeting of the Association for Information Science and Technology (virtual).
- Barriage, S., Floegel, D., Kitzie, V., & **Oltmann, S.M.** (2020, January). Diversity research update. American Library Association Midwinter Meeting, Philadelphia, PA.
- Oltmann, S.M.**, & Knox, E.J.M. (2020). *More than just banned books: Recent research on intellectual freedom*. American Library Association Virtual Annual Conference.
- Oltmann, S.M.** (2020). *Going viral: Viruses and scientific misinformation*. Paper to be presented at the Information Ethics Roundtable, Boston, MA. (Conference cancelled).
- Barriage, S., Kitzie, V., Floegel, D., & **Oltmann, S.M.** (2020, June). "It's hard to see how these would be harmful to kids:" Public library staff perceptions of child development and drag queen storytime. Paper to be presented at the Canadian Association of Information Science Conference, London, ON. (Conference moved online).
- Oltmann, S.M.**, Albright, K., & Dali, K. (2019). *Happy authors, happy editors: Tips and tricks to getting published in a peer-reviewed journal*. Annual Meeting of the American Library Association. Washington, DC.
- Oltmann, S.M.**, Agosto, D.E., & Froehlich, T.J. (2018). *Challenges of false information: What do we do about "fake news"?* Annual Meeting of the Association for Information Science and Technology. Vancouver, BC.
- Doyle, T., & **Oltmann, S.M.** (2017). *Getting bad data: Does purposeful obfuscation matter?* Information Ethics Roundtable 2017: Data and ethics. Champaign-Urbana, IL.
- Oltmann, S.M.** (2016). *Exploring ethical encryption*. 6th Annual International Symposium for Digital Ethics. Chicago, IL.
- Knox, E.J.M., & **Oltmann, S.M.** (2016). *Values, culture, and censorship: The 2015 Banned Books Week Poster Controversy*. Information Ethics Roundtable 2016: Intellectual freedom and access to information. Tucson, AZ.
- Jones, B., Winters-Palacio, C.M., Knox, E.J.M., & **Oltmann, S.M.** (2016). *Mapping information poverty: Theory and tools for libraries to provide equitable opportunity for intellectual*

- freedom*. Information Ethics Roundtable 2016: Intellectual freedom and access to information. Tucson, AZ.
- Oltmann, S.M.** (2013). *Purposeful selection of interview modes: Comparing face-to-face and telephone interviews*. International Congress of Qualitative Inquiry 2013. Champaign-Urbana, IL.
- Oltmann, S.M.** (2013). *Bureaucrats and scientists: Explaining restricted access to scientific research*. International Congress of Qualitative Inquiry 2013. Champaign-Urbana, IL.
- Oltmann, S.M.** (2013). *“The public is part of the audience”*: Information access for citizens, democratic accountability, and climate change science. iConference 2013. Fort Worth, TX.
- Oltmann, S.M.** (2011). *Telephone and email interviews: Using the respondents’ context to determine the best interview mode*. iConference 2011. Seattle, WA.
- Oltmann, S.M.** (2010). *Katz out of the bag: The broader privacy ramifications of using Facebook*. 73rd Annual Meeting of the American Society for Information Science and Technology. Pittsburgh, PA.
- Oltmann, S.M.** (2007). *SI²: Social informatics and symbolic interactionism*. Social Informatics Symposium, 70th Annual Meeting of the American Society for Information Science and Technology. Milwaukee, WI.
- Shachaf, P., & **Oltmann, S.M.** (2007). *E-quality and e-service equality*. 40th Hawaii International Conference on System Sciences (HICSS-40). Hawaii.
- Oltmann, S.M.**, Rosenbaum, H., & Hara, N. (2006). *Digital access to government information: To what extent are agencies in compliance with E-FOIA?* 69th Annual Meeting of the American Society for Information Science and Technology. Austin, TX.

Invited Talks

- Combatting Information Poverty: Today’s Ethical Challenge*. (2020). The Ethics and Social Justice Center, Bellarmine University. Audience: regional.
- Intellectual Freedom*. (2019). Public Library Institute, Kentucky Department of Libraries and Archives. Louisville, KY. Audience: local.
- Underserved communities: How and why you should reach out to them*. (2017). South West Ohio Network (SWON) Webinar. Audience: regional.
- Silencing science: Attempts to curb federal employees’ communication with the public*. (2017). Association for Information Science & Technology (ASIST) Webinar. Audience: national.
- Intellectual Freedom*. (2017). Public Library Institute, Kentucky Department of Libraries and Archives. Louisville, KY. Audience: local.
- Intellectual Freedom*. (2016). Public Library Institute, Kentucky Department of Libraries and Archives. Frankfort, KY. Audience: statewide.
- “Any information can be misused”*: The occurrence and implications of dual use research. (2014). College of Communication and Information Research Seminar. Lexington, KY.
- Open access*. (2006). American Society for Information Science and Technology, Indiana Chapter, Indianapolis, IN.

Courses Taught

University of Kentucky, School of Information Science

- ICT 201: Personal Knowledge Management** (face to face)
- LIS 600: Information in Society** (face to face and online)
- LIS 603: Management in Library and Information Science** (online)
- LIS 643: Public Libraries** (online)
- LIS 672: Practicum** (supervised several students in independent practica)
- LIS 690: Special Topics: Intellectual Freedom and Core Values** (online)
- LIS 692: Independent Study** (Supervised and guided individual students in their respective independent study projects) (face to face and online)
 - Spring 2016: *Information ethics*
 - Fall 2016: *Libraries serving those with disabilities*
 - Fall 2016: *Public accessibility to court documents*
 - Fall 2017: *Makerspaces in public libraries*
 - Summer 2018: *Religion and intellectual freedom*
 - Fall 2019: *Bibliotherapy*
 - Spring 2020: *Public libraries in Kentucky*
 - Summer 2020: *Library marketing*
 - Summer 2020: *Public libraries and disaster responses*
 - Fall 2020: *Prison libraries*
 - Fall 2020: *Book preservation*

Guest Lecture. Invited to present guest lectures in the following courses:

- WRD 406: Designing for Usability and Accessibility. University of Kentucky. Topic: *Notes on Human Subjects Committee of the Institutional Review Board.*
- COM 315: Workplace Communication in a Diverse U.S. Society. University of Kentucky. Topic: *Diversity and inclusivity in the workplace.* [multiple years]
- CJT 664: Qualitative Methods in Communication. University of Kentucky. Topic: *Telephone and face to face interviewing.*
- ICT 690: Special Topics: Human Computer Interaction. University of Kentucky. Topic: *Institutional Review Board and ethical issues.* [multiple years]
- ICT 200: Information Literacy and Critical Thinking. University of Kentucky. Topic: *Copyright, censorship, and intellectual freedom.*
- ICT 205: Issues in Information and Communication Technology Policy. University of Kentucky. Topic: *Copyright.*
- ICT 410: Privacy. University of Kentucky. Topic: *Social contexts of privacy.*
- LIS 60600: Foundations of Library and Information Science. Kent State University. Topic: *Information access and intellectual freedom.*

Indiana University, School of Library & Information Science

- S502: Collection Development and Management
- S522: Social Science Information
- S541: Information Policy
- S542: International Information Issues
- S640: Seminar in Intellectual Freedom

Guest Lectures. Invited to present guest lectures in the following courses:

S501: Reference. *Topic: Information ethics and services to specific populations.*

S502: Collection Development and Management. *Topic: Intellectual freedom.*

S640: Seminar in Intellectual Freedom. *Topic: Information access and FOIA.*

S640: Seminar in Intellectual Freedom. *Topic: Copyright law and open access.*

Selected Awards

2019: Won College of Communication & Information Outstanding Advisor Award. [nominated by student advisees]

2017: Nominated for Inclusive Excellence Recognition Award

2016: Nominated for College of Communication and Information Outstanding Advising Award

2015: Nominated for College of Communication and Information Faculty Teaching Excellence Award

2012: Third place, Jean Tague Sutcliffe Doctoral Student Research Poster Competition, Annual Conference, Association for Library & Information Science Education

2009: Best presentation at Annual Doctoral Student Research Forum, School of Library and Information Science, Indiana University

2009: Beta Phi Mu Award for Student Scholarship, Chi Chapter

2004-2009: Recipient, GAANN Fellowship (Graduate Assistance in Area of National Need)

Service

Editorial Board

2020 – present: Associate Editor, *Library Quarterly*

2019: Guest editor, *Open Information Science* (Topic: Access to information—freedom and censorship)

2018 – present: Senior Editor, *Journal of Intellectual Freedom and Privacy*

2017 – 2018: Associate Editor, *Journal of Intellectual Freedom and Privacy*

2015 – 2020: Member, Editorial Board, *Library Quarterly*

Reviewer

2010 – present: Reviewer

- *Journal of the American Society for Information Science and Technology*
- *Library Quarterly*
- *Forum Qualitative Social Research*
- *Journal of Intellectual Freedom and Privacy*
- *School Libraries Worldwide*
- *Libraries: Culture, History, and Society*
- *Library & Information Science Research*
- *Qualitative Sociology*
- *Collection Management*
- *Journal of Sociotechnical Critique*

- *Libraries: Culture, History, & Society*
- *Journal of Homosexuality*
- Annual Meeting of the Association for Library and Information Science Education
- Annual Meeting of the Association for Information Science and Technology
- iConference
- Information Ethics Roundtable
- International Congress on Qualitative Inquiry
- American Conference on Information Systems
- Awards Committee for SIG-Social Informatics Research Symposium

National

- 2020 – Present: ASIST Publications Committee
- 2017: Coordinating Special Interest Group—Information Ethics and Policy workshop: *The new information state: How information ethics and policy affect everyone*. Association for Information Science and Technology Annual Meeting, Washington D.C.
- 2016 – 2017: Chair for Special Interest Group—Information Ethics and Policy (Association for Information Science and Technology)
- 2015 – 2016: Chair-elect for Special Interest Group—Information Ethics and Policy (Association for Information Science and Technology)

University of Kentucky (University-wide service)

- 2020 – Present: Reopening Campus Workstream (Human Resources), University Senate representative
- 2017 – Present: Diversity & Inclusion Officers roundtable
- 2018 – 2019: Culture of Conversation Steering Committee
- 2017 – 2019: Alternative member, Institutional Review Board

College of Communication and Information

- 2018 – 2019: College Search Committee for new Dean
- 2018 – 2020: College Faculty Council
- 2017 – 2020: Chair, Diversity & Inclusion Committee (College Diversity Officer)
- 2014 – 2016: Diversity & Inclusion Committee member
- 2013 – 2014: College Faculty Council

School of Information Science

- 2020 – present: Convener, Promotion & Tenure Committee
- 2020 – present: Curriculum Committee
- 2019 – 2020: Search Committee chair (4 concurrent searches)
- 2019 – Present: University Senate representative
- 2018 – Present: School Promotion and Tenure Committee
- 2018 – 2019: Graduate Council representative
- 2018 – 2019: Convener, Diversity Committee

2016 – 2017: Curriculum Committee Convener
2015 – 2016: Convener, ad hoc committee for Graduate Program
2015 – 2016: Planning Committee member
2013 – 2015: Faculty advisor for student group Library & Information Science Student Organization (LISSO)
2012 – 2015: Curriculum Committee member; chair 2013-2014
2012 – 2013: Diversity & Inclusion Committee member

Profession

2014 – 2018: Member, Kentucky State Board for the Certification of Public Librarians

Community

2015 – 2016: Volunteer, Kentuckiana Epilepsy Foundation Annual Walk (photographer)
2014 – 2016: Volunteer, God's Pantry Food Bank (average 10-15 hours per month)

Indiana University School of Library and Information Science

2011 – 2012: SLIS Curriculum Steering Committee member
2011: Indiana University 9/11 Commemoration Committee member (university-wide committee)
2007 – 2008: Coordinator of SLIS Friday Conversations/ Brown Bag presentations