CROSSROADS
CIVIC ENGAGEMENT CENTER

CREATING SPACES FOR DIALOGUE
We Are Having A National Conversation About Policing. Why Aren’t We Having One About Race And Long-Term Poverty?

2 weeks ago

The New York Times

The Next Big Wave... national conversation

FOX 8 Live WVUE

Health experts believe anxiety and depression will become a national crisis following pandemic

KQ2

Local clergy weigh in on national conversation on vaccines

Local clergy are weighing in on the nationwide conversation concerning the morality of vaccines. Posted: Mar 3, 2021 8:12 PM. Updated: Mar 4, 2021 9:40 AM.

4 weeks ago
Why do we avoid difficult conversations?

Do not modify the notes in this section to avoid tampering with the Poll Everywhere activity.
More info at polleverywhere.com/support

Why do we avoid difficult conversations?
https://www polleverywhere com/free_text_polls/15eh0leqEYLsH3e7IsSUS
CONVERSATIONS AND COMMUNITY
=
WHAT WE DO
CROSSROADS
CIVIC ENGAGEMENT CENTER
• Consultation
• Courses
• Workshops
• Webinars
• Speaking Engagements
• Student programming

• Digital Resources
• Network Building
• Supporting Partners
• Research, Presentation & Publication

CROSSROADS
CIVIC ENGAGEMENT CENTER
Our Mission

The mission of Crossroads Civic Engagement Center, an initiative of the Division of Community Affairs, is to develop engaged citizens for the State of Alabama and the world. We do this through teaching, research, and service focused on four civic pillars: values, knowledge, skills, and action.
Mission
The College of Communication and Information is dedicated to improving people’s lives through excellence in research, service, and education and training for undergraduate and graduate students in the multicultural, multiethnic global society of the information age. Our primary mission is to teach students how to communicate effectively, to obtain and evaluate information, to create, produce and disseminate effective communication messages, to make strategic use of knowledge, and to undertake research programs that contribute to the advancement of the Commonwealth and beyond. We seek to promote civic responsibility, service learning, and diversity.
Lane

Jackson

CROSSROADS
CIVIC ENGAGEMENT CENTER
Creating Spaces for Dialogue

- Setting Expectations
- Asking Questions
- Listening Well
The Context Matters.
The TV Show Experience

Intro Bit → Theme Song → Action → Credits
The Dialogue Experience

Rituals → Group Norms → Ask Questions → Listen Well → Review

SETTING THE EXPECTATIONS
EXPECTATIONS MAY BE SET IMPLICITLY
GOOD REASONS TO BREAK THE ICE

• Making sure that everyone’s technology is working properly

• Learn things about others that aren’t related to your work/course/project/etc.

• Creating a ritual associated with the space
CROSSROADS RITUALS

- High Tide/Low Tide/Roll Tide (beginning)
- Rose/Thorn/Bud
- Weekly question (beginning)
- Where should we go from here? (end)
- Music (before and after workshops and Campus Dialogues)
- Food
- Furniture Arrangement
No, no, no.
EXPECTATIONS MAY ALSO BE SET EXPLICITLY
SAMPLE GROUP NORMS FOR DIALOGUE

- Share airtime.
- Don’t interrupt.
- Listen to understand, not to respond.
- Assume the best intentions.
- Use “I” statements.
- Oops/Ouch
WHAT DO RULES HAVE TO DO WITH BUILDING COMMUNITY?
SAMPLE GROUP NORMS FOR DIALOGUE

- Share airtime.
- Don’t interrupt.
- Listen to understand, not to respond.
- Assume the best intentions.
- Use “I” statements.
- Oops/Ouch
Dogs are the BEST pets.

Do not modify the notes in this section to avoid tampering with the Poll Everywhere activity.
More info at polleverywhere.com/support

Dogs are the BEST pets.
https://www.polleverywhere.com/clickable_images/8E5Dkn8Sib769fdrGArGy
CLARIFY
Would you clarify what you mean when you say “best”?

TELL ME MORE
Would you tell me more about your perspective on pets?

SHARE A STORY
Would you share a story about your experience with pets?

ARRANGE SPACE
What perspectives haven’t we considered yet?
ARRANGE SPACE

CLARIFY

TELL ME MORE

SHARE A STORY
A VIDEO ON DIALOGUE ACTS CAN BE FOUND AT OUR ONLINE RESOURCE LIBRARY
QUESTION CRAFTING

- Who will share a story about a time you felt unable to share your perspective for fear of retribution?
- What experiences have shaped your perspective on the concept of “speech as violence”?
- What perspectives are absent from this conversation that might give us a fuller picture of the issue?
QUESTION CRAFTING

- Who or what has shaped your perspective on immigration?
- What are some of the personal hopes and fears that you consider when thinking about immigration?
- What do you wish other people knew about your perspective on immigration?
- Who is missing from this conversation and what might they say if they were here?
QUESTION CRAFTING

- The type of questions you ask will determine the type of answers you get and the type of conversation you have.

- For more resources and assistance honing your “question crafting” skills, visit our resource library at www.crossroads.ua.edu
<table>
<thead>
<tr>
<th>What Makes a Great Listener?</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Body Language</strong></td>
</tr>
<tr>
<td><strong>Repeat Back</strong></td>
</tr>
<tr>
<td><strong>Internal Awareness</strong></td>
</tr>
</tbody>
</table>
Moralizing  Praising
Criticizing/ Shaming  Advising
Distracting/ Humoring  Questioning
FIND US ON THE WEB!
CROSSROADS
CIVIC ENGAGEMENT CENTER
Campus Dialogues Toolkit

Effective dialogue about the toughest civil topics of the day takes skills and practice. The following toolkit will get you started with the fundamentals of Campus Dialogues.

Videos
- Minors of Resource Library
- Sample Group Name (Virtual)
- Dialogue (E-learning videos)

Documents
- Minors of Resource Library
- Sample Group Name (PDF)
- Dialogue (PDF)
- Dialogue (Guidance Guide)

To further explore how to have better conversations in your everyday life, check out our resources: 
- 12 Ways to Have a Better Conversation

Dialogue Guides

The Dialogue Guides collected here can be helpful as a "teaching point" when leading and facilitating Dialogues in academic courses, student groups, community groups and interweaves. Resources are the result of the content created to facilitate discussions around the important topics:

- The Country: Credit "Toward Individual and Civic Responsibility"
- Understanding the Dilemma of Rights in American Democracy
- Tough Conversations: Tools and Techniques to Talk About Race and America
- Your Brain on Social Distancing: Let’s Talk and Learn
- Dismantle the Citizen in Government

Check out the more dialogue guides coming soon:
Interactive Web Tools

Simulations and Games
- Cast Your Vote Game (Voting)
- Ballot Box Game (Election)
- The Redistricting Game (Voting)

Civic Action Resources

Resources and Information for Civic Action will be collected here:
- UA Voter Guide (Presented by Votes Everywhere UI)
- Register to Vote with Turbo Vote (Link)
- Contact Your Elected Officials (Link)
- You Should Run for Political Office (Indie)
- Guide to Informed Voting (PDF)
- 2020 Election Reflection Guide (Full Version PDF)
- 2020 Election Reflection Guide (Quick Guide PDF)
CONTACT US

- WEBSITE: www.crossroads.ua.edu
- INSTA: @ua_crossroads
- EMAIL: crossroads@ua.edu
WHAT QUESTIONS ARE THERE?
What is one concept or idea from this session that you're looking forward to applying?

Do not modify the notes in this section to avoid tampering with the Poll Everywhere activity.
More info at polleverywhere.com/support

What is one concept or idea from this session that you're looking forward to applying?
https://www.polleverywhere.com/free_text_polls/yjRfGtnDWB26pV3o0sJkp